

1st December, 2020

Last update: 4:30 pm

STATEMENT: COVID-19 CONFIRMED CASE AT 19/F, VIRTUS MEDICAL TOWER

On 28th Nov (SAT) morning, Virtus Medical Group was notified that a patient, who had undergone a COVID-19 test on 25th Nov (WED) arranged by a different doctor not affiliated with Virtus Medical Group and visited the 19th floor of Virtus Medical Tower (VMT) (122 Queen's Road Central, Hong Kong) at around 6pm on 26th Nov (THU), was confirmed to be infected with COVID-19. In response to the notification, the 19th floor of VMT will be closed and stop operating until 30th Nov (MON) inclusive.

To ensure the safety of our patients, visitors and staff, the entire floor and other affected area have already been thoroughly cleaned and disinfected. Two healthcare professionals who were in direct contact with the infected person have already undergone a COVID-19 test on 28th Nov (SAT). Their results were negative and they have started the required quarantine in compliance with the guidelines of the Centre for Health Protection. Other staff working in the same area have also been tested on the same day and all of the results were negative. Furthermore, the Group has arranged for the rest of the medical and supporting staff working at VMT (including those not working for the Group) to undergo COVID-19 tests on 29th Nov, 30th Nov and 1st Dec. Of the 108 people tested, the results are all negative.

Other medical centres and clinics of the Group at different locations are not affected by the said incident and continue to provide their normal services.

To ensure the safety of our patients and the staff of the Group, we will continue to observe the following preventive measures:

- 1) All medical and supporting staff are required to undergo regular COVID-19 tests;
- 2) Regular cleaning and disinfection are carried out in our clinics every day to assure environmental hygiene;
- 3) All medical and supporting staff are required to wear surgical masks the entire time at work;
- 4) All patients and visitors are required to undergo temperature check, wear surgical mask and sanitize their hands upon arrival at our clinics. They are also required to complete the COVID-19 TOCC Risk Assessment Form truthfully at the registration counter.

We take the health and safety of our patients and staff seriously. We will monitor our policy closely to ensure appropriate preventive measures are implemented in response to the state of the epidemic and the guidelines given by the Centre for Health Protection.

Thank you for your attention and cooperation.

VIRTUS MEDICAL GROUP